




<b>Name:</b>	
Unit R021 Exam 8 <sup>th</sup> Jan 2020	TARGET GRADE
PPE Score	PPE Grade

<b>What you need to know for the exam...</b>			
<b>LO1 Understand how to support individuals to maintain their rights</b>			
Rights- choice, confidentiality, protection from harm and abuse, equal and fair treatment, consultation			
Why it is important to maintain individual's rights?			
How care workers can support individuals, to maintain their rights- by using effective communication, by providing up to date information, by challenging discriminatory behaviour, by providing information about complaints procedures, by providing advocacy			
<b>LO2 understand the importance of values of care and how they are applied</b>			
<b>The values of care in HSC-</b>			
Where are the values applied?			
How the values are applied in HSC settings- promoting equality and diversity, maintaining confidentiality, promoting individual's rights and beliefs			
How the early years values are applied in care and education settings- ensuring the welfare of the child is paramount, keeping children safe, working in partnership with parents/guardians and families, encouraging children's learning and development, valuing diversity, ensuring equality of opportunity, practising anti-discrimination, ensuring confidentiality, working with other professionals			
The importance of applying the values of care			
The effects of people who use services if the values of care are not applied			
<b>LO3- Understand how legislation impacts on care settings</b>			
Who does legislation protect			
An overview of key aspects of legislation- Equality act, Children's act, Data protection act, Health and Safety at work act, Mental health act,			
The impact of legislation in HSC and early years services- on service users, care practitioners, service providers, a system of redress			
<b>LO4- Understand how personal hygiene, safety and security measures protect individuals</b>			
Personal hygiene			
Safety procedures and safety measures- emergency, equipment, moving and handling techniques			
Security Measures			
How are individuals protected?- methods for reducing the spread of infection, methods for reducing risks and dangers, procedures to prevent accidents and promote good practise.			

**Exam Date:**

January 8th

*Use the attached headings to assist you in your revision between now and the exam, making sure you take note of where you need to focus your own personal development.*

*Remember – I'm here to help you...*

- *Class notes – these are your own notes for your own revision.*
- *Practice Questions – when I mark these I'll give you feedback about how you performed, and how you can improve.*
- *Y11 – my office – if I'm in there then I'm available for a chat.*

***REMEMBER – practice makes perfect.***